



partnership
HERTFORDSHIRE

**Working to include
Disabled Children and Young People**

This is to certify that

Malcolm Smith

**has attended the
Aiming High for Disabled Children
Course, Listening and Communicating and
Understanding Challenging Behaviour
(including non-verbal communication)
(Cool2Care)**

at

The Development Centre, Stevenage

on

16/02/2011

Signed:

John O'Loughlin